

Warren County United Way  
**Information & Referral  
 Service**

**Can't Find What You Need?  
 Not Sure What You Need?**  
 Just one easy-to-remember number  
 will put you in touch with an  
 Information Specialist who can help.



*Get Connected. Get Answers.*

Warren County United Way

**2-1-1 is an easy to remember  
 number to dial to access  
 information about community  
 resources anytime day or night.**

**Your will be assisted by  
 trained Information & Referral  
 Specialists who will connect you  
 to community organizations and  
 government agencies, or go to  
 our website to search on-line.  
[warrencountyunitedway.org](http://warrencountyunitedway.org)**

Warren County  
 United Way



645 Oak St.  
 Lebanon, Ohio 45036

513-932-4496 (fax)

**MENTAL HEALTH**

CRISIS/SUICIDE HOTLINE .....877-695-6333  
*24-Hour Mental Health, Substance Abuse and Suicide Crisis Line*  
 LINDNER CENTER OF HOPE.....513-536-4673 or 888-536-4673  
 MENTAL HEALTH AMERICA OF S.W. OHIO .....513-721-2910  
 COMPEER & SOCIAL RECREATION..... 513-721-2910 x14  
 MHA Support Group Clearinghouse ..... 513-721-2910 x12  
 MHRC Warren & Clinton Counties.....513-228-7800  
 MENTAL HEALTH & RECOVERY CENTERS OF  
 WARREN COUNTY .....800-932-3366  
 Lebanon.....513-695-1357  
 Mason.....513-398-2551  
 Springboro .....937-746-1154  
 NATIONAL ALLIANCE ON MENTAL ILLNESS  
 NAMI Warren County ..... 513-695-3650

**PUBLIC ASSISTANCE**

CHILD SUPPORT ENFORCEMENT AGENCY.....513-695-1580  
 From Outside Local Area Only .....800-644-2732  
 24/7 Anonymous Tip Hotline.....513-695-1569  
 SUPPORT ENFORCEMENT TRACKING SYSTEM .....800-860-2555  
 DEPARTMENT OF HUMAN SERVICES.....513-695-1420  
 OHIO BENEFIT BANK .....800-648-1176  
*The Ohio Benefit Bank is a web-based program that uses trained staff and volunteers to assist consumers with free tax preparation assistance and access to potential public benefits.*

**RECYCLING/ENVIRONMENT**

WC SOLID WASTE MANAGEMENT DISTRICT .....513-695-1209  
 HAMILTON COUNTY ENVIRONMENTAL SERVICES  
*Air Quality Management Division*  
 24-Hour Response Hotline.....513-946-7777 or 800-889-0474

**RESPIRE CARE**

*Respite care provides a break for family member caregivers from the continual care of the chronically ill or disabled.*  
 ADULT DAY SERVICES, OTTERBEIN-LEBANON.....513-696-8567  
 ELDERLY SERVICES - Intake .....513-695-2271 or 513-695-2272  
 SENIOR INDEPENDENCE, FRANKLIN/CONOVER.....937-743-6339  
 WC BOARD OF DD FAMILY SUPPORTS .....513-695-2579

**SENIOR PROGRAMS**

741 SENIOR CENTER..... 513-695-2239  
 CONGREGATE MEALS *(Noon Meals Provided for Seniors 60 and Over)*  
 Franklin-Sherman Glen.....937-545-6788  
 Lebanon-Station Hill .....513-939-5189  
 Mason-Deerfield Commons.....513-869-9124  
 Morrow-Earl Maag Center .....513-889-8886  
 741 Senior Center .....513-695-2256  
 South Lebanon-Union Village .....513-267-8293  
 Waynesville-Carriage Hill .....513-846-8292  
 DEARDOFF SENIOR CENTER-FRANKLIN .....937-743-8100  
 ELDERLY SERVICES -Intake & Assessment 513-695-2271 or 513-695-2272

**SENIOR PROGRAMS (CONTINUED)**

MEDICARE..... 800-633-4227  
 SOCIAL SECURITY ..... 800-772-1213  
 SUPPORTIVE SERVICES..... 513-695-2210  
 TRIHEALTH SENIORS HEALTH - Main Number .....513-569-6200  
*Navigator for Senior Services - Free Health Information and Referral Services .....513-569-6200*  
 SeniorLink - Medical, Rehabilitative, Social and Personal Care .....513-531-5110  
 Lifeline and Home Connections - Personal Emergency Response and Home Safety Services.....513-569-5115  
 Seniority - Free Membership Program with Events, Classes and Discounts.....513-865-1700

**TRANSPORTATION**

ELDERLY SERVICES MEDICAL TRANSPORTATION AGE 60+  
 Intake .....513-695-2271 or 513-695-2272  
 FRANKLIN TOWNSHIP SENIORS' BUS - M-F: 8:00 AM-5:00 PM - AGE 60+  
 Franklin, Carlisle, Franklin Twp., 24-Hour Notice..... 937-743-8100  
 W.C.C.S. INC. SENIOR TRANSPORTATION - M-F: 8:00 AM-4:30 PM  
 Seniors 60+, Living Independently, 48-Hour Notice ..... 513-695-2222  
 WARREN COUNTY TRANSIT SERVICE - M-F: 6:00 AM-6:30 PM  
 48-Hour Notice Recommended..... 888-297-0990

**UNEMPLOYMENT**

UNEMPLOYMENT BENEFITS (Automated System).....877-644-6562

**UTILITIES/ENERGY**

HEAP - HOME ENERGY ASSISTANCE PROGRAM ..... 866-747-1042  
 HOME WEATHERIZATION PROGRAM ..... 513-695-2287  
 SALVATION ARMY ..... 513-695-2258 or 937-746-7791

**VETERANS**

VETERANS' SERVICE OFFICE..... 513-695-1363

**VOLUNTEER PROGRAMS**

ABUSE & RAPE CRISIS SHELTER OF WARREN COUNTY  
 Volunteer Program .....513-695-1185  
 BIG BROTHERS/BIG SISTERS OF WARREN COUNTY  
 Volunteer Opportunities .....513-932-3966  
 RETIRED & SENIOR VOLUNTEER PROGRAM.....513-695-2252  
 WOMEN'S CENTER - LEBANON  
 Volunteer Consultant .....513-934-1777

**YOUTH PROGRAMS**

4-H .....513-695-1311  
 BIG BROTHERS/BIG SISTERS OF WARREN COUNTY .....513-932-3966  
 BOY SCOUTS OF AMERICA, DAN BEARD COUNCIL.....888-360-8572  
 GIRL SCOUTS OF WESTERN OHIO  
 Cincinnati .....800-537-6241  
 Dayton.....800-233-4845  
 JOY OUTDOOR EDUCATION CENTER .....937-289-2031

**WARREN COUNTY UNITED WAY  
 PARTNER AGENCIES**

4C...for Children..... 513-221-0033  
 Abilities First ..... 513-423-9496  
 Abuse & Rape Crisis Shelter of Warren County ..... 513-695-1185  
 American Red Cross..... 513-932-0162  
 Arthritis Foundation, Inc. .... 513-271-4545  
 Big Brothers and Sisters of Warren County..... 513-932-3966  
 Boy Scouts of America - Dan Beard Council ..... 888-360-8572  
 Cancer Family Care, Inc. .... 513-695-2247  
 Cincinnati Association for the Blind  
 and Visually Impaired ..... 513-221-8558  
 Comprehensive Counseling Service ..... 513-424-0921  
 Epilepsy Foundation ..... 513-721-2905  
 F.A.I.T.H. Emergency Services, Inc. .... 513-459-8509  
 Franklin Area Community Services, Inc. .... 937-746-7791  
 Girl Scouts of Western Ohio ..... 800-537-6241  
 Interfaith Hospitality Network of Warren County..... 513-934-5250  
 Joy Outdoor Education Center ..... 937-289-9222  
 Kings Local Community Services, Inc. .... 513-494-2692  
 Lebanon Community Services Corporation ..... 513-228-2555  
 Lebanon Food Pantry, Inc. .... 513-228-2555  
 LifeSpan, Inc. .... 513-868-3210  
 Little Miami Food Services, Inc. .... 513-899-4802  
 Mental HealthAmerica of Southwest Ohio, Inc. .... 513-721-2910  
 People Working Cooperatively, Inc. .... 513-351-7921  
 Salvation Army..... 513-494-1911 or 937-746-7791  
 Shared Harvest Foodbank, Inc..... 800-352-3663  
 Warren County Adult New Readers ..... 513-932-2323  
 Warren County Balanced Housing Corporation ..... 513-695-2266  
 Warren County Community Services, Inc. .... 513-695-2100  
 Wayne Township Community Aid ..... 513-897-2435

Warren County United Way  
 645 Oak Street  
 Lebanon, OH 45036



**Warren County  
 United Way**

When you give to Warren County  
 United Way you invest in these  
 community impact strategies:

**Providing Basic Needs**

Programs that provide short-term  
 solutions for the basic needs and other  
 essentials for living.

**Fostering Health & Wellness**

Programs that address specific health and  
 wellness conditions and supports people  
 working to change their lives.

**Supporting Families and Individuals**

Programs that promote the enhancement  
 of healthy life styles in our community.

**Nurturing Children & Youth**

Programs that help children and youth  
 reach their individual potential.

**Building Strong Communities**

Programs and partnerships that promote  
 volunteerism, community involvement,  
 enrichment, diversity, and self-sufficiency.

If you would like to support us with  
 your time, talents, or contributions,  
 please call us at (513) 932-3987. Join  
 hundreds of your neighbors who work  
 together to improve the lives of Warren  
 County families. It's "what matters."

**FIRST  
 CALL  
 FOR  
 HELP**

Warren County  
 United Way



**Warren County United Way  
 Information & Referral  
 Directory  
 2010 - 2011**

Sponsored by...



**Bethesda**  
 MEDICAL CENTER  
 ARROW SPRINGS

## INFORMATION & REFERRAL

### A program sponsored by the Warren County United Way

When you need help, this brochure is a quick reference guide for you and your family. The directory lists the most commonly requested services and phone numbers in Warren County.

If you cannot find the help you need through this brochure, please call the Information and Referral program by dialing 2-1-1.



Get Connected. Get Answers.

Warren County United Way

**2-1-1 is an easy to remember number to dial to access information about community resources anytime day or night.**

**Your will be assisted by trained Information & Referral Specialists who will connect you to community organizations and government agencies, or go to our website to search on-line.**  
**warrencountyunitedway.org**

The WARREN COUNTY UNITED WAY provides financial support to the Information and Referral program, which is operated by Warren County Community Services.

## EMERGENCY NUMBERS

**LIFE THREATENING EMERGENCIES**  
Fire • Police • Rescue ..... 911

ABUSE & RAPE CRISIS SHELTER OF WARREN COUNTY .....513-695-1107  
Rape Crisis Hotline.....888-860-4084  
ADULT PROTECTIVE SERVICES .....513-695-1423  
Senior Abuse & Neglect  
AMERICAN RED CROSS .....513-579-3000 or 800-255-7070  
*Includes Armed Forces Emergency Services*  
ATRIUM MEDICAL CENTER  
24-HOUR EMERGENCY DEPARTMENT .....513-420-5017  
BETHESDA MEDICAL CENTER AT ARROW SPRINGS  
24-HOUR EMERGENCY DEPARTMENT .....513-282-7200  
CHILDREN SERVICES 8AM-5PM .....513-695-1558  
Hotline for Child Abuse and Neglect.....513-695-1600  
CRISIS/SUICIDE HOTLINE .....877-695-6333  
*24-Hour Mental Health, Substance Abuse and Suicide Crisis Line*  
DRUG & POISON CENTER .....800-222-1222  
LAW ENFORCEMENT  
State Highway Patrol-Lebanon .....513-695-1333  
Warren County Non-Emergency Dispatcher .....513-695-2525  
Warren County Sheriff .....513-695-1280  
NATIONAL RUNAWAY SWITCHBOARD .....800-786-2929  
NATIONAL SUICIDE PREVENTION LIFELINE .....800-273-8255  
WC DD COMMUNITY RESOURCE SERVICES .....800-800-6847  
*Emergency Crisis Line*

## ALCOHOLISM/SUBSTANCE ABUSE

CRISIS/SUICIDE HOTLINE .....877-695-6333  
*24-Hour Mental Health, Substance Abuse and Suicide Crisis Line*  
MHRC WARREN & CLINTON COUNTIES .....513-228-7800  
MENTAL HEALTH & RECOVERY CENTERS OF  
WARREN COUNTY .....800-932-3366  
Lebanon.....513-695-1357  
Mason .....513-398-2551  
Springboro .....937-746-1154  
SALVATION ARMY ADULT REHABILITATION CENTER  
Cincinnati ..... 513-351-3457  
Dayton ..... 937-461-2769  
SAMHSA - Substance Abuse Mental Health Treatment Referral.....800-662-4357

## BLIND

BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED  
Vocational Rehabilitation.....513-852-3223 or 800-686-3323  
CINCINNATI ASSOCIATION FOR THE  
BLIND AND VISUALLY IMPAIRED .....513-221-8558  
CLOVERNOOK CENTER FOR THE BLIND AND  
VISUALLY IMPAIRED .....513-522-3860 or 888-234-7156

## CHILDCARE

4C...FOR CHILDREN  
Cincinnati .....800-256-1296  
Warren County .....513-758-1223  
DEPARTMENT OF HUMAN SERVICES.....513-695-1420

## CLOTHING

FIRST BAPTIST CHURCH CLOTHING MINISTRY .....937-746-3911  
*Located in Basement of Franklin Area Community Services*  
GOODWILL INDUSTRIES - LEBANON .....513-932-6856  
LEBANON FREE CLOTHING STORE .....513-932-1614  
MORROW COMMUNITY CENTER & THRIFT STORE.....513-344-7303  
NEW2YOU THRIFT STORE-MASON .....513-770-0350  
SALVATION ARMY-SOUTH LEBANON .....513-494-1911  
SECOND TIME SHOP-ST. PAUL LUTHERAN - FRANKLIN .....937-746-3448  
ST. VINCENT DePAUL MASON THRIFT STORE .....513-492-7940  
VINEYARD DOWNTOWN HELP CENTER - FRANKLIN .....937-746-1435

## COUNSELING

ABUSE & RAPE CRISIS SHELTER OF WARREN COUNTY  
Shelter.....513-695-1107  
Batterer's Intervention .....513-695-1750  
S.O.A.R. Program .....513-695-2435  
ARTHRITIS FOUNDATION, INC. ....513-271-4545  
CANCER FAMILY CARE, INC. ....513-695-2247  
COMMUNITY PREGNANCY CENTER .....513-424-2229  
Franklin Office .....937-704-9999  
COMPREHENSIVE COUNSELING SERVICE .....513-424-0921  
CRISIS/SUICIDE HOTLINE .....877-695-6333  
*24-Hour Mental Health, Substance Abuse and Suicide Crisis Line*  
LIFESPAN BEHAVIORAL HEALTH  
COUNSELING.....513-868-3210  
MHRC WARREN & CLINTON COUNTIES .....513-228-7800  
MENTAL HEALTH & RECOVERY CENTERS OF  
WARREN COUNTY .....800-932-3366  
Lebanon .....513-695-1357  
Mason .....513-398-2551  
Springboro .....937-746-1154  
NEW REFLECTIONS COUNSELING .....513-404-1212  
WOMEN'S CENTER - LEBANON .....513-934-1777

## COUNTY GOVERNMENT - TOLL FREE

TOLL FREE WHEN CALLING FROM:  
Cincinnati .....513-925-1000  
Dayton .....937-425-1000  
Franklin/Middletown/Springboro .....513-261-1000  
Lebanon/Mason/Waynesville .....513-695-1000  
Southeastern Warren County .....937-783-4993

## DISABLED

ABILITIES FIRST .....513-423-9496 or 800-378-8612  
BUREAU OF VOCATIONAL REHABILITATION.....513-942-8909  
Toll Free Number.....800-686-9506  
WARREN COUNTY BOARD OF DD  
Adult Services - Deerfield Center .....513-695-2507  
Board of DD Crisis Hotline .....800-800-6847  
Early Intervention .....513-695-1545  
Production Services .....513-695-9200  
Service & Support Administration (Intake) .....513-695-1838  
SOCIAL SECURITY .....800-772-1213

## DRIVER'S LICENSE

LICENSE BUREAUS  
Franklin .....937-743-9950  
Lebanon .....513-932-6879  
Mason .....513-398-8928  
DRIVER'S LICENSE EXAM STATION .....513-932-5825

## EDUCATION

ADULT BASIC LITERACY EDUCATION (ABLE/GED) .....513-695-2987  
AMERICAN RED CROSS, WARREN COUNTY OFFICE..... 513-932-0162  
To Register for Classes .....513-792-4000  
ARCS - Rape and Domestic Violence Prevention .....513-695-1986  
OSU EXTENSION-WARREN COUNTY ..... 513-695-1311  
SINCLAIR COMMUNITY COLLEGE .....800-315-3000  
STRENGTHENING FAMILIES- INCREDIBLE YEARS .....513-398-2551  
WC ADULT NEW READERS .....513-932-2323  
WC CAREER CENTER Main Campus .....513-932-8145  
South Campus .....513-770-0200  
Adult & Community Education .....877-547-5100  
WC EDUCATION SERVICE CENTER .....513-695-2900  
WC EDUCATION COLLEGE  
ACCESS NETWORK (WECAN) .....513-265-0450  
WCCS EARLY LEARNING CENTERS (HEAD START) .....513-695-2215  
WORKFORCE ONE .....513-695-1130  
*Workforce Development Classes*

## EMPLOYMENT

ABILITIES FIRST .....513-423-9496 or 800-378-8612  
BUREAU OF VOCATIONAL REHABILITATION.....513-942-8909  
Toll Free Number.....800-686-9506  
BOARD OF DD PRODUCTION SERVICES  
UNLIMITED .....513-695-9200  
SENIOR COMMUNITY SERVICE  
EMPLOYMENT PROGRAM .....937-743-0649  
*Paid Training for Ages 55+*  
WORKFORCE ONE OF WARREN COUNTY .....513-695-1130  
Veteran Services .....513-695-2317

## FOOD PANTRIES/FINANCIAL ASSISTANCE

CONSUMER CREDIT COUNSELING SERVICE  
(APPRISEN) OFFICE IN MASON .....513-366-4500  
FAITH EMERGENCY SERVICES & FAITH MINISTRIES  
(Mason/Deerfield Twp.)  
Mason United Methodist Church  
6315 Mason-Montgomery Rd. ....513-459-8509  
Food, Financial Assistance: Thurs. 1:00-3:00PM  
FAMILY SERVICES OF WARREN COUNTY COMMUNITY  
SERVICES .....513-695-2100  
*Financial Assistance by Appointment*  
FRANKLIN AREA COMMUNITY SERVICES (Franklin, Carlisle, Springboro)  
345 S. Main Street .....937-746-7791  
M-F 12-3PM, W 5-7PM Financial Assistance: M,W,F 12-2PM  
KINGS LOCAL PANTRY & COMMUNITY SERVICE  
(Kings School District)  
10 N. High Street; South Lebanon .....513-494-2692  
M,W,F 8:30AM-11:30AM  
LEBANON FOOD PANTRY & COMMUNITY SERVICES  
(Lebanon School District)  
190 New Street, Lebanon .....513-228-2555  
M,W,F 9AM-12PM, W 6-8PM  
LIFESPAN CREDIT COUNSELING .....513-868-9220  
Toll Free.....888-597-2751  
LITTLE MIAMI COMMUNITY SERVICES  
(Little Miami School District)  
4766 Whitacre Dr. ....513-899-4802  
M&F 9AM-12PM  
MASON FOOD PANTRY (Mason School District)  
M 6:30-7:30PM, W 9:30-11:30AM, Sat. 9-10:30AM.....513-754-0333  
SALVATION ARMY-SOUTH LEBANON .....513-494-1911  
Pike & Main, M-F 10AM-4PM, Sat. 10AM-2PM, Closed Thurs.  
WAYNE TWP. COMMUNITY AID/FOOD PANTRY  
St. Mary's Episcopal Church  
107 S. Third Street .....513-897-2435  
WC DEPARTMENT OF HUMAN SERVICES .....513-695-1420  
*PRC-Prevention Retention Contingency*

## FOOD STAMPS & MEALS/WIC

ANGEL FOOD MINISTRIES .....877-366-3646  
FOOD STAMPS .....513-695-1420  
ELDERLY SERVICES HOME DELIVERED MEALS  
Age 60+ and Homebound Intake ....513-695-2271 or 513-695-2272  
WIC-WOMEN, INFANTS & CHILDREN .....513-695-1217  
Franklin .....937-746-9490

## HEALTH SERVICES

ABILITIES FIRST .....513-423-9496  
Outpatient Pediatric Therapies.....800-378-8612  
AMERICAN CANCER SOCIETY .....888-227-6446  
ARTHRITIS FOUNDATION .....513-271-4545  
ATRIUM MEDICAL CENTER - Main Number.....513-424-2111  
Emergency Department .....513-420-5017

## HEALTH SERVICES (CONTINUED)

BETHESDA MEDICAL CENTER AT ARROW SPRINGS  
Main Number .....513-282-7000  
CHILD ADVOCACY CENTER .....513-261-6031  
EPILEPSY FOUNDATION .....513-721-2905 or 877-804-2241  
ELDERLY SERVICES  
For the Qualifying Elderly Intake .....513-695-2271 or 513-695-2272  
HELP ME GROW (Birth-3yrs.) .....513-695-4769  
MEDICAID .....513-695-1420  
OHIO MEDICAID .....800-324-8680  
VINEYARD CLINIC - FRANKLIN .....866-632-4436  
WARREN COUNTY HEALTH DEPARTMENT.....513-695-1228  
Adult Care Clinic .....513-695-1229  
Bureau Children with Medical Handicaps  
at Franklin Health Dept. ....937-746-1769  
Pre-Natal .....513-695-1262  
Family Planning/STD/HIV .....513-695-1263  
Immunization/Child Health/Vision Screening .....513-695-1468  
Vital Statistics-Environmental Health .....513-695-1220  
Health Educator/Public Information Officer.....513-695-2475  
Franklin Health Dept. ....937-746-1769  
WOMEN'S CENTER (Pre-Natal Ultrasounds).....513-934-1777

## HEARING IMPAIRED

OHIO RELAY SERVICE .....800-750-0750

## HOMELESS/HOUSING

ABUSE & RAPE CRISIS SHELTER OF WARREN COUNTY .....513-695-1107  
HOME FOR LIFE.....513-423-5433  
INTERFAITH HOSPITALITY NETWORK OF WC .....513-934-5250  
METROPOLITAN HOUSING AUTHORITY .....513-695-3380  
NEW HOUSING OHIO .....513-228-1801  
WARREN COUNTY EMERGENCY SHELTER  
"Bernie's Place" .....513-494-2307  
*Temporary Emergency Shelter*

## HOME OWNERSHIP

LIFESPAN HOUSING COUNSELING .....888-597-2751  
TRI-STATE HABITAT FOR HUMANITY ..513-942-9211 or 866-284-5387  
WARREN COUNTY BALANCED HOUSING CORP. ....513-695-2266

## LEGAL COUNSELING

ABUSE & RAPE CRISIS ADVOCATES .....513-695-1113  
CIVIL PROTECTION ORDER ASSISTANCE .....513-695-1886  
LEGAL AID SOCIETY .....513-241-9400 or 800-582-2682  
PRO SENIORS, INC.....513-345-4160  
Legal Rights Advocates for Age 60+ .....800-488-6070

## LOW INCOME/ELDERLY HOME REPAIR

PEOPLE WORKING COOPERATIVELY, INC. ....513-351-7921  
Toll Free Number.....800-392-7921